

RESPONDING TO COVID-19



We can't do this without you

As a health system, we've moved quickly to respond to the challenges presented by COVID-19. So far, we've had enough beds and medical equipment for the number of COVID-19 positive individuals who've needed to be hospitalized. So far, we've been able to provide the medical care needed.

Our ability to continue to do that depends on you. We rely on you more than ever to continue to take this virus seriously, protecting yourself and others. We need everyone to do everything possible to slow the spread of COVID-19 – by physical distancing, wearing masks, handwashing and staying home when sick. It will take all of us to slow the number of cases in Elkhart County.

At the same time, if you have delayed receiving medical care, it may be time to move forward. Our virtual visits are one way we can help you resume your appointments with your providers to be sure you are getting the medical attention you need.

Thank you for all the effort you're taking to keep everyone safe. We look forward to the day when we can celebrate the slowing of positive cases in our community.

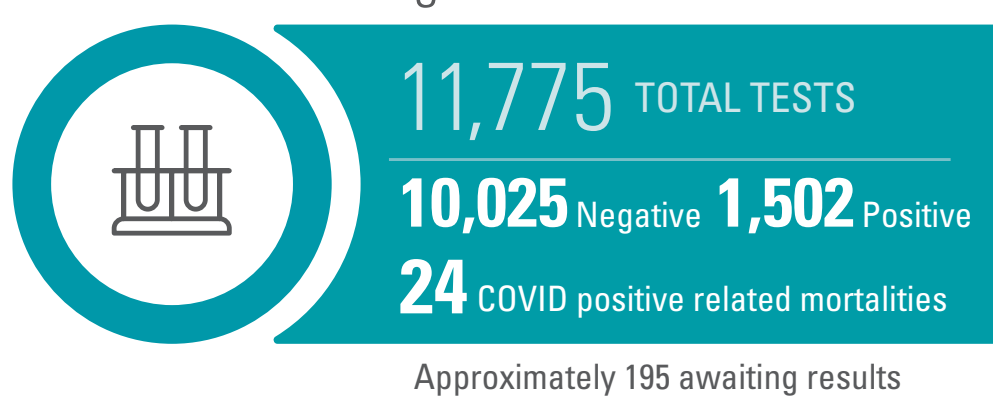
~ **Randy Christophel**, Goshen Health President and CEO



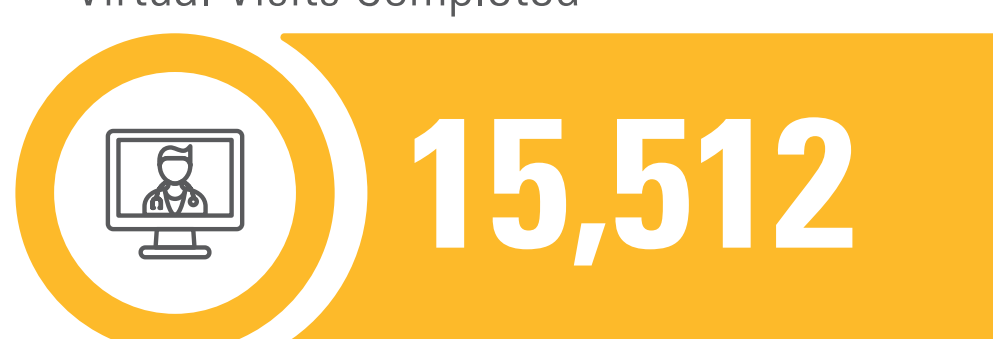
Important Goshen Health patient numbers

August 13, 2020

COVID-19 Testing



Virtual Visits Completed



COVID-19 Positive Hospital Patients



Visitor restrictions loosened

Non-COVID-19 inpatients at Goshen Hospital are now permitted to have two visitors a day. Clergy are also permitted. Still, many restrictions remain in place across the health system to protect patients, healthcare workers and the public from COVID-19. Outpatients at Goshen Center for Cancer Care are not permitted to bring visitors with them to appointments without their physician's prior approval.

For more details, go to GoshenHealth.com/health-library/visitor-restrictions



So many masks!

Across our Goshen Health locations, we've given out **nearly 15,000 masks** to patients and their family members! These are masks that are made of cloth so they can be washed and reused. And remember, wearing a mask is a way to show your care and concern for others – and it also is scientifically-proven to slow the spread of COVID-19. Show the love, wear a mask!

Feeding Goshen Health Colleagues: How our community encouraged us

In March, individuals and representatives of businesses began calling us and offering to donate meals, snacks and money to feed our Colleagues, lifting up our spirits. In some cases, we were able to coordinate the donations with our cafeteria, helping to keep those Colleagues working. Over 3,800 meals were provided, and dozens of boxes of snacks!

We appreciate the generosity of everyone who took care of us in this way. Thank you to the following, (as well as to a few anonymous donors):

Individuals

- Emily Adkins
- Amy Barth
- Danielle Bures
- Kellie Castaneda
- Andi Dandino
- Denise Davis
- Nancy Eickleberry
- Jim and Janet Froelich
- Gaff family
- Deb Julian
- Julie Marshall
- Amy and Bob Martin

- Roberto and Julie Martinez
- Carla Rodriguez
- Sally Schreck
- Pam Wingstrom
- Krista Yoder
- Will Zou

Businesses

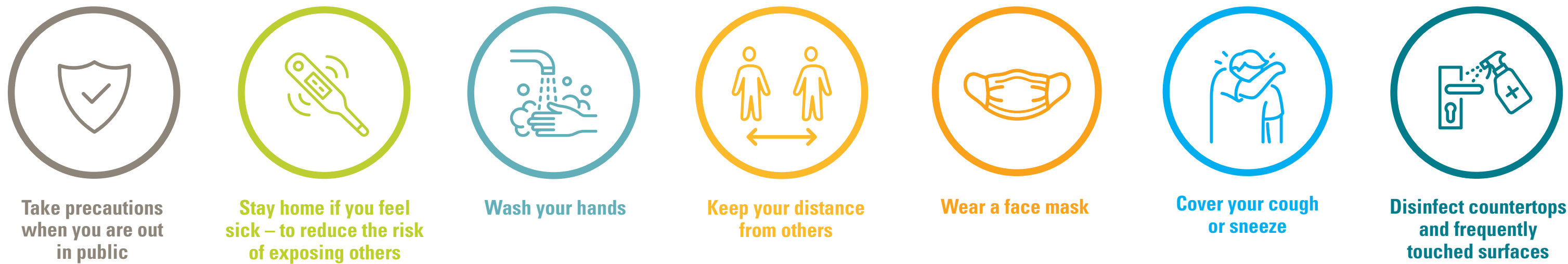
- 33 Energy & Nutrition
- Applebee's
- Cabin Coffee
- DJ Construction
- Down Under Subs & Smoothies
- Dunkin Donuts
- Eby Ford Goshen
- First State Bank
- Gerrace's Pizza
- Jimmy John's
- Little Caesars Pizza
- Maple City Dispensing
- Maple Corner Boutique & Gift Shoppe
- Martins Supermarket
- Masterbrand

- Nuance
- Olympia Candy Kitchen
- Patrick Industries
- Rhue 152
- Rulli's
- Starbucks on Keystone
- Starbucks - Lincolnway
- The Chief Ice Cream
- The Energy Well
- The Nut Shoppe
- Tropicana Ice Cream
- Villing & Co.
- West on Warren Gallery + Grill
- Worldwide Express

Other

- Brenneman Memorial Missionary Church
- Concord South Side Elementary School
- Goshen Noon Kiwanis Club
- Indiana Quarantine Jeep Cruise
- New Paris Missionary Church
- Syracuse Vineyard Church

You can make a difference when you...



Contact tracing: What you need to know

The Indiana State Department of Health (ISDH) is contacting people who are diagnosed with COVID-19 and people who may have been in contact with someone who tested positive. You may receive a call, text or email from one of their contract tracers.

Please be sure to respond if you are contacted.

Communication from the ISDH is legitimate and requires a timely response to better manage the spread of COVID-19. Note that they do have translators available if needed.

Contact tracers are required to keep personal information private. They are not permitted to give the name of the individual who tested positive for COVID-19.

Sample text

This message is intended for [REDACTED]
This is a message from the Indiana State Department of Health. We are attempting to reach [REDACTED] about an important matter regarding their health. Please call our call center between 8:00 AM and 8:00 PM toll free at [833-670-0067](tel:833-670-0067). If the call center is closed when you call, please leave a message with a telephone number and the hours you can be reached. The call center voicemail is secure and passcode-protected, so you may leave your information in the message. A call center agent will return your call as soon as possible. Thank you in advance for your time.

"We are not just concerned with deaths from COVID-19. We're concerned about every positive COVID-19 patient. Even though many people are recovering, we don't know yet what the long-term consequences of the virus are. Some patients are developing strokes, blood clots and chronic fatigue. I know of people younger and healthier than I am who are now spending months recovering from this virus. We don't know whether their lungs will ever go back to normal. This is why we take this virus so seriously – and urge everyone in the community to as well."

~ **Dr. Dan Nafziger**,
Chief Medical Officer and Infectious Disease Specialist