

Indiana State COVID-19 Contact

Contact Tracing is a way for health workers to contact, locate and warn people that they may have been exposed to a disease. It's been used for decades to track diseases like HIV or tuberculosis, but with the spread of the Coronavirus, contact tracing is now being used to help control the COVID-19 outbreak in Indiana. Contact Tracing may seem a little suspicious but it's an important tool in the fight against COVID-19. Here is some information you should know about Contact Tracing:

What type of questions will I be asked?

You will only be asked to verify your identity and about symptoms related to COVID-19. Additional personal or financial information will not be asked.

How will I be contacted?

The State of Indiana is utilizing text messages, phone calls, emails and postal mail to reach out to people.

How did the tracers get my name and phone number?

Your name and phone number were given to the tracers either by a COVID-19 testing site or by someone who is worried they may have given you the Coronavirus. Due to privacy concerns, you may never know who gave them your name.

I'm not sick, why am I being contacted?

Even if you feel fine, you may still be a carrier for the Coronavirus. You will be asked to quarantine for 14 days to prevent the spread of the coronavirus.

What happens if I get tested?

If you've been in close contact with a known positive COVID-19 case *and* you are tested for the coronavirus *and* the test comes back negative, you will still be asked to quarantine for 14 days. People who are exposed may test negative one day and positive the next as the virus can suddenly and rapidly multiply in the body.

If you test positive for the virus, you will be asked to self-isolate and will be given more direction by the person who contacts you.

Should I be suspicious of Contact Tracing?

No, actual Contact Tracing by the State is legitimate and important. They do not share information with law enforcement, collection agencies or any other organization. If you are contacted by someone who asks for financial information, this is likely a scam. Real Contact Tracing is only concerned about quickly confirming your identity and then discussing symptoms and the spread of the disease.

This message is intended for [REDACTED]
This is a message from the Indiana State Department of Health. We are attempting to reach [REDACTED] about an important matter regarding their health. Please call our call center between 8:00 AM and 8:00 PM toll free at [833-670-0067](tel:833-670-0067). If the call center is closed when you call, please leave a message with a telephone number and the hours you can be reached. The call center voicemail is secure and passcode-protected, so you may leave your information in the message. A call center agent will return your call as soon as possible. Thank you in advance for your time.

Example of what the text message will look like

